

Millenium Retail Solutions develops Enterprise Retail Software for Specialty Retailers. Our "In The Black" Software Suite incorporates today's latest technological innovations supporting Point of Sale, store and enterprise management of:

- Transactions
- Customers / Employees
- Merchandise / Inventory
- Discounts and Promotions

Millenium is committed to delivering the highest quality software solutions on time and on budget. Custom development is available to meet your unique needs. Our extensive set of functionality includes:

- Integrated Debit / Credit
- Gift Cards, Credit Notes
- CRM, Loyalty Points
- Layaways, Charge Send
- Special Orders
- Multi location Inventory
- Real time Data Capture
- Merchandise Transfer

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In the Black Kiosk expands the functionality of our Retail Suite of applications with an innovative integrated solution which allows implementation of custom applications designed to enhance customer and employee interaction.

- Allow customer signup
- Check their loyalty points
- Provide product locator
- Check availability
- Process special orders

"Helping customers help themselves" is a relatively old idea -- but one that has become a growing business priority.

Consumers increasingly accept and even prefer the idea of self service and

many retailers are looking to not only reduce costs but also improve customer satisfaction.

ITB Kiosk allows access to enterprise data for products, promotions and customer information providing a powerful and flexible software package for developing touch screen information kiosk applications.

Designed as part of our Enterprise solution, kiosk allows customers and employees to access information and perform routine tasks over the network without requiring any staff interaction.

POS terminals can now provide a dual function-checkout and self-service.

Strategic Features

- Integrated Credit, Debit, Check and Gift Card Authorization Services
- Integrated Customer Loyalty Programs
- On Line Real Time Transaction Data Collection
- Centralized Data Management for Returns, Customers, Loyalty Points, Store Credits
- Powerful Promotions and Discount Management.
- Merchandise Management Features
 - *Transfers – Store and HO originated*
 - *Inventory Taking, Cycle counts*
 - *Multi Store Inventory Tracking - store, virtual region or chain wide lookups*
 - *Detailed Item movement journal*
- Central System Management including
 - *Automated software updates, multi-version support*
 - *Remotely manage system parameters, configurations & files*
 - *System alerts identifying issues and exceptions*
 - *Add, change and delete store staff from Head-Office*
- Kiosk Module supporting user defined self –service applications sharing common files for inventory, customers, promotions
- Extensive set of Support Tools provided for User Help Desk staff
 - *Menu Editor , DB Alter, Electronic Journal Viewer,*
- Supports Unlimited Tenders, split tendering and foreign exchanges
- Transaction Management including
 - *Layaways, Charge Sends, Voids, Returns, Adjustments, House & Gift cards*
 - *Employee & Customer purchase management w/ history tracking*
- Multi-level user definable security for POS and Back Office functions
- Customizable receipts, screen displays,
- Demographic Data capture

